Due to the unprecedented demand and urgent need for hard surface disinfectants and hand sanitizers during the COVID-19 pandemic, Health Canada has implemented an interim measure to expedite access to supplies of some products that may not fully meet regulatory requirements under the *Food and Drugs Act*. Persons requesting to undertake exceptional release of disinfectants or sanitizers are required to complete this form. Please submit the completed form to [hc.covid19healthproducts-produitsdesante.sc@canada.ca](mailto:hc.covid19healthproducts-produitsdesante.sc@canada.ca). For additional information, please visit: [Interim Measure](https://www.canada.ca/en/health-canada/services/drugs-health-products/disinfectants/covid-19/products-accepted-under-interim-measure.html#wb-auto-5), [Biocides](https://www.canada.ca/en/health-canada/services/drugs-health-products/compliance-enforcement/covid19-interim-order-drugs-medical-devices-special-foods/information-provisions-related-drugs-biocides/industry.html#a5) and [Interim Guide](https://www.canada.ca/en/health-canada/services/drugs-health-products/natural-non-prescription/legislation-guidelines/guidance-documents/covid19-ethanol-alcohol-hand-sanitizers.html).

**Note:** Any product associated with false or misleading claims or found to pose a risk to health is subject to enforcement action by Health Canada, including refusing shipments at the border and product seizures.

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| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **Part I: Canadian Company Identifier** | | | | | | **Part II: Self-Triage** | | | | |
| Company Name |  | | | | | ☐ | Level 1 | Product authorized in Canada, but not fully compliant with requirements (e.g. English-only labelling). \* | | |
| Company Address |  | | | | |
| DEL or Site License Number (if applicable) |  | | | | |  | Level 2 | Product not authorized in Canada but is authorized or registered in the United States, an [MRA](https://www.canada.ca/en/health-canada/services/drugs-health-products/compliance-enforcement/international/mutual-recognition-agreements/updates.html) country or a [PIC/S](https://www.canada.ca/en/health-canada/services/drugs-health-products/compliance-enforcement/international/partnerships/pharmaceutical-inspection-operation-scheme.html) country. **\*** | | |
| Canadian Contact Details:  Name  Phone Number  Email address | | | | | | For Level 3 and 4 requests, please submit a Product Licence Application or Drug Identification Number Application. For more information, contact NNHPD at [hc.nnhpd-dpsnso.sc@canada.ca](mailto:hc.nnhpd-dpsnso.sc@canada.ca). | | | | |
| **Part III: Product Identifiers** | | | | | | | | | | |
| Name of Product To be Imported | | | | | | Name of Canadian Reference Product (required for Level 1, if available for other Levels) | | | | |
| Country of export and manufacture | | Foreign Registration Number and Country of Registration (Required for Level 2) | | | | | | | Canadian DIN or NPN, if applicable | |
| For Alcohol based sanitizers, indicate grade of alcohol used: | | | | | | | | | | |
| Pharmacopeial Grade  Specify pharmacopeial grade: | | | | Food Grade | | | | | | Other  Specify Grade: |
| **\***For Level 1, provide an explanation of the difference(s) between the approved and unapproved product. For Level 1 and 2, please include a copy of the product label | | | | | | | | | | |
| **Part IV: Shipment Details (if available at time of application/notification)** | | | | | | | | | | |
| Date of Import |  | | | | Port of Entry | | | |  | |
| Destination |  | | | | Logistics Company and  Tracking Number | | | |  | |
| Quantity |  | | | | Lot number(s) if available | | | |  | |
| **Part V: Attestation Signature** | | | | | | | | | | |
| Signature: | | | Company Position or Title: | | | | | | Date: | |

All information collected on this form will be protected according to Government of Canada security standards. All government departments are required to comply with the Access to Information and Privacy (ATIP) regulations.